

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

DOCKET NO. 2000-0200-C - ORDER NO. 2000-0389

APRIL 27, 2000

IN RE: Complaint of Mamie L. Jackson Against) ORDER GRANTING
TriVergent Communications, Inc. Regarding) REQUEST FOR
Charges) HEARING

This matter comes before the Public Service Commission of South Carolina (Commission) by way of a letter from Mamie L. Jackson (Complainant). In a letter dated April 3, 2000, Complainant requested a hearing on her complaint against TriVergent Communications, Inc. about charges for three way calling and call return services. Specifically, Complainant alleges that TriVergent charged her for services that she did not solicit or authorize, that the service charges are out of proportion to the service provided, and that her telephone was unjustifiably disconnected . Complainant requests a hearing on these issues.

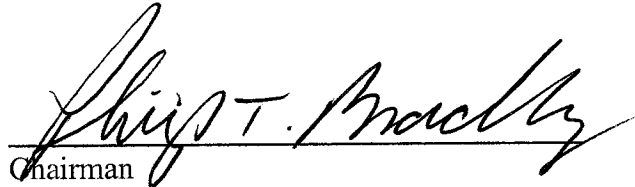
Upon consideration of this matter, the Commission finds that the Complainant's concerns merit further inquiry. Accordingly, the request for a hearing is granted. The hearing shall be scheduled at such time as may be designated by the Staff.

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This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:


Chairman

ATTEST:


Executive Director

(SEAL)